

Higher Education Consumer Complaint Contact Information by State

State	Agency	SARA Member
Alabama	<p>Alabama Community College System PO Box 302130 Montgomery, AL 36130-2130 https://www.accs.edu/</p> <p>Alabama Commission on Higher Education PO Box 302000 Montgomery, AL 36130-2000 https://ache.edu/NRI.aspx</p>	Yes
Alaska	<p>Alaska Commission on Postsecondary Education PO Box 110505 Juneau, AK 99811-0505 https://acpe.alaska.gov/ConsumerProtection</p>	Yes
Arizona	<p>Arizona State Board for Private Postsecondary Education 1400 W. Washington Street, Room 260 Phoenix, AZ 85007 https://ppse.az.gov/complaint</p>	Yes
Arkansas	<p>Arkansas Higher Education Coordinating Board Arkansas Department of Higher Education 423 Main Street, Suite 400 Little Rock, AR 72201 http://www.adhe.edu/institutions/academic-affairs/institutional-certification-advisory-committee/grievance-form</p>	Yes
California	<p>Complaints California Department of Consumer Affairs Consumer Information Center 1625 North Market Blvd., Suite N-112 Sacramento, California 95834 https://www.dca.ca.gov/consumers/complaints/oos_students.shtml</p> <p>Other Higher Ed California Bureau for Private Postsecondary Education PO Box 980818, W. Sacramento, CA 95798-0818 http://www.bppe.ca.gov/forms_pubs/complaint.pdf</p> <p>Attorney General's Office California Department of Justice</p>	No

State	Agency	SARA Member
	Attn: Public Inquiry Unit P.O. Box 9044255 Sacramento, CA 94244-2550 http://ag.ca.gov/contact/complaint_form.php?cmplt=PL	
Colorado	Colorado Department of Higher Education 1560 Broadway, Suite 1600 Denver, Colorado 80202 http://highered.colorado.gov/Academics/Complaints/default.html	Yes
Connecticut	Office of Higher Education 61 Woodland Street Hartford, CT 06105-2326 http://www.ctohe.org/StudentComplaints.shtml	Yes
Delaware	Delaware Higher Education Office John G. Townsend Building, 401 Federal St., Suite 2 Dover, DE 19901 http://www.doe.k12.de.us/sara *See section on Student Concerns	Yes
District of Columbia	District of Columbia Office of the State Superintendent of Education Higher Education Licensure Commission 810 First Street, NE, 2nd Floor, Washington, DC 20002 http://osse.dc.gov/service/education-licensure-commission-elc-public-complaints	Yes
Florida	Florida Department of Education Commission for Independent Education 325 W. Gaines Street, Suite 1414 Tallahassee, FL 32399-0400 http://www.fldoe.org/policy/cie/file-a-complaint.shtml	Yes
Georgia	Georgia Nonpublic Postsecondary Education Commission 2082 E. Exchange Pl. #220 Tucker, GA 30084-5334 https://gnpec.georgia.gov/student-complaints	Yes

State	Agency	SARA Member
Hawaii	Hawaii Postsecondary Education Authorization Program Department of Commerce and Consumer Affairs P.O. Box 541 Honolulu, Hawaii 96809 http://cca.hawaii.gov/hpeap/student-complaint-process/	Yes
Idaho	Idaho State Board of Education Attn: State Coordinator for Private Colleges and Proprietary Schools 650 West State Street PO Box 83720 Boise, ID 83720-0037 http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp	Yes
Illinois	Illinois Board of Higher Education 1 North Old State Capitol Plaza, Suite 333 Springfield, Illinois 62701 http://complaints.ibhe.org/	Yes
Indiana	Indiana Commission for Higher Education 101 W. Ohio Street, Suite 670 Indianapolis, IN 46204 http://www.in.gov/che/2744.htm	Yes
Iowa	Iowa Student Aid Commission 430 E. Grand Ave., 3rd Floor Des Moines, IA 50309 https://www.iowacollegeaid.gov/StudentComplaintForm	Yes
Kansas	Kansas Board of Regents 1000 SW Jackson Street, Suite 520 Topeka, KS 66612-1368 http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process	Yes
Kentucky	Kentucky Council on Postsecondary Education Director of Postsecondary Learning 1024 Capital Center Dr. #320 Frankfort, KY 40601-7512 http://cpe.ky.gov/campuses/consumer_complaint.html	Yes
Louisiana	Louisiana Board of Regents P.O. Box 3677 Baton Rouge, LA 70821-3677 https://regents.la.gov/students-parents/student-complaint-process/ Louisiana Attorney General Office Consumer Protection Section P.O. Box 94005 Baton Rouge, LA 70804	Yes

State	Agency	SARA Member
	https://www.ag.state.la.us/	
Maine	<p>Maine Department of Education 23 State House Station Augusta, ME 04333-0023 http://www.maine.gov/doe/highered/sara/index.html</p> <p>Maine Attorney General Consumer Protection Division 6 State House Station Augusta, ME 04333 consumer.mediation@maine.gov http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml</p>	Yes
Maryland	<p>Maryland Higher Education Commission 6 North Liberty Street, 10th Floor Baltimore, MD 21201 http://mhec.maryland.gov/institutions_training/Pages/colleges_universities/index.aspx</p>	Yes
Massachusetts	<p>Massachusetts Board of Higher Education One Ashburton Place, Room 1401 Boston, MA 02108 (link to homepage was not loading when searched, but should be available) Massachusetts Division of Professional Licensure Office of Private Occupational School Education 1000 Washington Street Boston, MA 02118 https://www.mass.gov/files/documents/2016/07/vs/complaint_0.pdf</p>	Yes
Michigan	<p>Michigan Department of Licensing and Regulatory Affairs Corporations, Securities & Commercial Licensing Bureau Administrative Services Section-Complaint Intake PO Box 30018 Lansing, MI 48909 http://www.michigan.gov/documents/lara/Post-Secondary_Student_Complaints_498839_7.pdf</p>	Yes
Minnesota	<p>Minnesota Office of Higher Education 1450 Energy Park Drive, Suite 350 St. Paul, MN 55108-5227 http://www.ohe.state.mn.us/mPg.cfm?pageID=1078</p>	Yes

State	Agency	SARA Member
Mississippi	Mississippi Commission on College Accreditation 3825 Ridgewood Road Jackson, MS 39211-6453 http://www.mississippi.edu/mcca/student_complaint_process.asp	Yes
Missouri	Missouri Department of Higher Education 205 Jefferson Street PO Box 1469 Jefferson City, MO 65102-1469 https://dhewd.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf	Yes
Montana	Montana University System Office of Commissioner of Higher Education 2500 Broadway Street PO Box 203201 Helena, MT 59620-3201 https://mus.edu/MUS-Statement-of-Complaint-Process.asp	Yes
Nebraska	Nebraska Coordinating Commission for Postsecondary Education PO Box 95005 Lincoln, NE 68509-5005 https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions	Yes
Nevada	Nevada Commission on Postsecondary Education 8778 S Maryland Parkway, Suite 115 Las Vegas, NV 89123 http://cpe.nv.gov/Students/Students_Home/	Yes
New Hampshire	New Hampshire Department of Education Division of Higher Education 101 Pleasant Street Concord, NH 03301-3494 http://education.nh.gov/highered/compliance-allegation.htm	Yes
New Jersey	New Jersey Office of the Secretary of Higher Education 20 West State Street 4th Floor, PO Box 542 Trenton, NJ 08625 https://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml	Yes
New Mexico	New Mexico Higher Education Department 2048 Galisteo Street Santa Fe, NM 87505-2100 https://hed.state.nm.us/students-parents/student-complaints	Yes

State	Agency	SARA Member
New York	New York State Education Department Office of College and University Evaluation EBA Room 960 89 Washington Ave Albany, NY 12234 http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html *Note special directions for SUNY and CUNY institution complaints	Yes
North Carolina	University of North Carolina General Administration North Carolina Post-Secondary Education Complaints 910 Raleigh Road Chapel Hill, NC 27515-2688 https://www.northcarolina.edu/complaints	Yes
North Dakota	North Dakota University System Director of Distance Education and State Authorization 600 East Boulevard Ave Bismarck, ND 58505-0230 http://www.ndus.edu/system/state-authorization/ *See bottom of page	Yes
Ohio	Ohio Department of Higher Education 25 South Front Street Columbus, OH 43215 https://www.ohiohighered.org/students/complaints	Yes
Oklahoma	Oklahoma State Regents for Higher Education 655 Research Parkway, Suite 200 Oklahoma City, OK 73104 http://www.okhighered.org/current-college-students/complaints.shtml	Yes
Oregon	Oregon Higher Education Coordinating Commission Office of Degree Authorization 775 Court Street NE Salem, OR 97301 https://www.oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx	Yes
Pennsylvania	Pennsylvania Department of Education Bureau of Postsecondary and Adult Education 333 Market Street, 12th Floor Harrisburg, PA 17126-0333 https://www.education.pa.gov/Documents/Postsecondary-Adult/College%20and%20Career%20Education/Colleges%20and%20Universities/Higher%20Education%20Complaint%20Form.pdf	Yes

State	Agency	SARA Member
Puerto Rico	Education Council of Puerto Rico (Consejo de Educación de Puerto Rico) PO Box 19900 San Juan, PR 00910-1900 http://www.agencias.pr.gov/agencias/cepr/inicio/Pages/default.aspx Puerto Rico Department of Justice P.O. Box 9020192 San Juan, PR 00902 https://www.justice.gov/actioncenter/submit-complaint	Yes
Rhode Island	Rhode Island Office of the Postsecondary Commissioner 560 Jefferson Boulevard, Suite 100 Warwick, RI 02886 http://www.ribghe.org/pdfs/BOGStudentComplaintProcessII011012.pdf	Yes
South Carolina	South Carolina Commission on Higher Education 1122 Lady St., Suite 300 Columbia, SC 29201 https://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf	Yes
South Dakota	South Dakota Board of Regents (SARA affiliated institutions) 306 E. Capitol Avenue Pierre, SD 57501 https://www.sdbor.edu/administrative-offices/academics/SD-SARA/Pages/default.aspx South Dakota Secretary of State (Non-SARA) 500 East Capitol Avenue Pierre, SD 57501-5070 SOS.EDU@state.sd.us https://sdsos.gov/general-information/postsecondary-education/default.aspx	Yes
Tennessee	Tennessee Higher Education Commission Division of Postsecondary School Authorization Parkway Towers, Suite 1900 404 James Robertson Parkway Nashville, TN 37243-0830 https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html	Yes

State	Agency	SARA Member
Texas	Texas Higher Education Coordinating Board 1200 E. Anderson Lane Austin, TX 78752 http://www.theccb.state.tx.us/links/student-complaints/	Yes
Utah	Utah System of Higher Education Board of Regents Building The Gateway 60 South 400 West Salt Lake City, Utah 84101 https://ushe.edu/office-of-commissioner/state-authorization-ut-sara/sara-complaint-form/	Yes
Vermont	Vermont Agency of Education 219 North Main Street, Suite 402 Barre, VT 05641 https://education.vermont.gov/documents/postsecondary-program-complaint-resolution	Yes
Virginia	State Council of Higher Education for Virginia 101 N. 14th St., 10th Floor James Monroe Building Richmond, VA 23219 http://www.schev.edu/index/students-and-parents/resources/student-complaints	Yes
Washington	Washington Student Achievement Council 917 Lakeridge Way SW Olympia, WA 98502 http://www.wsac.wa.gov/student-complaints Washington Workforce Training and Education Coordinating Board 128 10th Avenue SW P.O. Box 43105 Olympia, WA 98504 http://www.wtb.wa.gov/PCS_Complaints.asp	Yes
West Virginia	West Virginia Higher Education Policy Commission Community and Technical College System of West Virginia 1018 Kanawha Blvd E., Suite 700 Charleston, WV 25301 http://www.wvhepc.edu/inside-the-commission/special-initiatives/state-authorization-reciprocity-agreement-sara/ *Scroll down below the section on fees, or go to http://wvctcs.org/student-complaints/ Both use the same form.	Yes

State	Agency	SARA Member
	West Virginia Office of the Attorney General, Consumer Protection Division P.O. Box 1789 Charleston, WV 25326 https://ago.wv.gov/consumerprotection/Pages/default.aspx	
Wisconsin	Wisconsin Educational Approval Board 431 Charmany Drive, Suite 102 Madison, WI 53719 https://dsps.wi.gov/Pages/Programs/EducationalApproval/Student.aspx For SARA participating institutions/states: Distance Learning Authorization Board (Higher Educational Aids Board) 131 W. Wilson Street, Suite 902 Madison, WI 53703 http://www.heab.state.wi.us/dlab/students.html#file	Yes
Wyoming	Wyoming Department of Education 2300 Capitol Avenue, Hathaway Building, 2nd Floor Cheyenne, WY 82002-0050 https://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/ For SARA participating institutions: Wyoming Community College Commission 2300 Capitol Ave, 5th Floor, Suite B Cheyenne, WY 82002 https://communitycolleges.wy.edu/sara/	Yes